



1030 W. MAIN ST. | LOUISVILLE, KY 40202  
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## Repair Agreement

I understand that **Simtechs.com, LLC** (when dealing with a dead, inoperative, or damaged computer) needs to execute certain functions in order to inspect the unit and diagnose the problem. These functions, although unlikely, may result in a loss of information and/or data. Please note that in the event **Simtechs.com, LLC** deems it necessary to reformat your hard disk, all data will be lost. **It is recommended that you back up your data before taking it anywhere for repair.** I give my permission to perform these functions as necessary, with full understanding of the above-mentioned risks.

After **Simtechs.com, LLC** has notified me that my computer/unit is finished and ready for pick-up, I agree to retrieve it promptly. I further understand that after 30 (thirty) days from notification of completion of repair, if the unit has not been retrieved, and/or no other arrangements made, the unit then becomes sole property of **Simtechs.com, LLC**. **Simtechs.com, LLC** then reserves the right to sell the unit and/or all parts of it in order to pay the bill due without recourse.

By signing this agreement I consent that **Simtechs.com, LLC** will not be held responsible for the loss of any information, programs, drivers and data of any kind in my computer unit. I also understand and agree to pay the minimum **\$25.00** for diagnosis, **OR \$85.00** base fee for hardware installation, diagnosis, and/or repair, **and/or** the minimum **\$85.00** base fee for software installation, diagnosis, and/or repair, and that **Simtechs.com, LLC** reserves the right to modify the base price according to the time spent working on the unit. Furthermore, I understand that if I neglect to pick-up my unit within the 30-day time period allotted, the base fee(s) are still due.

I have read and understand the above agreement, and a **Simtechs.com, LLC** employee has explained the repair process to me.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Print Name: \_\_\_\_\_ Phone:(\_\_\_\_\_) \_\_\_\_\_

Company: \_\_\_\_\_